# 2020-2022 Community Health Needs Assessment Implementation Plan



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#### To Request Copies and for More Information

In addition to being publicly available on the Summa website, a limited number of reports have been printed. If you would like a copy of this report or if you have any questions about it, please contact:

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# acknowledgements



Summit County Public Health was hired to conduct the 2019 Community Health Needs Assessment (CHNA) under the direction of the Summit Coalition for Community Health Improvement (SCCHI). The CHNA served as the foundation for developing the Implementation Plan. SCCHI was comprised of representatives from the following organizations:

Akron Area YMCA Akron Canton Regional Foodbank Akron Children's Hospital Akron Metropolitan Area Transportation Study Akron Metropolitan Housing Authority Akron Region Interprofessional Area Health Education Center Akron Summit Community Action, Inc. Akron Summit County Public Library American Cancer Society Asian Services in Action, Inc. AxessPointe Community Health Center Child Guidance and Family Solutions City of Akron Cleveland Clinic Akron General **Community Health Center** Community Legal Aid County of Summit County of Summit Alcohol Drug Addiction and Mental Health Services Board Hattie Larlham Infoline, Inc. International Institute of Akron Mature Services Mustard Seed Market & Café Northeast Ohio Medical University Ohio Guidestone Open M OSU Extension Project Learn of Summit County Summa Health Summit County DD Board The Blick Center The Ohio Affiliate of Prevent Blindness U.S. Representative Marcia Fudge U.S. Senator Sherrod Brown United Way of Summit County

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# Introduction

Summa Health serves more than one million patients each year in comprehensive acute, critical, emergency, outpatient, and long-term/home-care settings and has more than 1,300 licensed inpatient beds, as of 2018. It consists of three hospital campuses and several offsite locations. The hospitals employ more than 5,600 employees; the entire system employs more than 8,000 employees. The buildings and facilities on all campuses total approximately 2.2 million square feet.

Summa Health has a long history of collaboration on a wide range of projects aimed at improving community health. Together with Summit County Public Health and the Summit Coalition for Community Health Improvement, Summa worked to complete the 2019 community health needs assessment (CHNA) and to prioritize the identified community health needs. The details of the CHNA process, participants and results are available in Summa Health's 2019 CHNA report available at www. Summahealth.org.

Since the passage of the ACA, hospitals and public health departments have been encouraged to align priorities and use common timelines and data metrics to measure health outcomes. Additionally, hospitals and health departments are intentionally aligning with the State of Ohio to ensure that state a and local initiatives, including funding, are intentionally designed to collectively impact health outcomes.

This CHNA Implementation Strategies Plan ("Plan") will address the significant community health needs identified through the CHNA. The 2019 CHNA served as the foundation for developing the Plan to address those needs that (1) Summa Health determines it is able to meet in whole or in part; (2) are otherwise part of its mission; and (3) are not addressed (or are not adequately met) by other programs and services in the Hospital's service area. The Plan, required by IRS Section 501 (r), and Ohio Revised Code ("ORC") 3701.981 documents the Hospitals efforts to address the community health needs identified in the 2019 CHNA.

Beyond the programs and strategies outlined in this Plan, Summa Health will address the healthcare needs of the community by continuing to operate in accordance with its Mission to provide the highest quality compassionate care to our patients and members and to contribute to a healthier community. This includes Summa's historic tradition of providing care for all individuals regardless of their ability to pay.

The strategies and tactics of this Plan will provide the foundation for addressing the community's significant needs between 2020 and 2022. However, we anticipate that some of the strategies, tactics and even the needs identified will evolve over that period. Our flexible approach to addressing significant community needs will enable us to adapt to changes in collaboration with other community partners. The Plan is also in alignment with current community health needs and priorities identified by the Summit County Public Health 2019 Community Health Assessment, the Ohio Department of Health's 2019 State Health Assessment and the 2017-2019 State Health Improvement Plan, which was the most current plan available.

## Mission

The Mission of Summa Health is to provide the highest quality, compassionate care to our patients and members and to contribute to a healthier community.

# **Description of Hospital Facilities**

#### **Akron Campus**

Summa Health System-Akron Campus was founded in 1892 to provide a place where patients could be treated with compassion, in a manner adhering to best principles of medical practice. Located in the heart of Akron, Ohio, Summa Health System-Akron Campus is the largest hospital in the community. The Akron Campus provides general medical, surgical, obstetrical, trauma, and critical care services on a campus of approximately 60 acres. The campus is home to specialty health centers and offers a wide range of outpatient services.

Summa Health is moving forward with plans to invest up to \$350 million in its facilities to help establish Summa Health as the leading healthcare provider in the region. This investment has funded extensive renovations at the Akron Campus, including construction of a new 300,000-square-foot tower, which includes new facilities for women's health, modern inpatient rooms, and nursing units and expanded surgical capacity; construction of a new 50,000-square-foot medical office building; and increasing the number of private rooms by approximately 80 percent. Recently, Summa Health announced plans to build a \$60 million 60-bed inpatient and outpatient behavioral health facility as part of Phase 2 of the Summa Health Master Facility Plan.

#### St. Thomas Campus

Originally operated by the Sisters of Charity of Saint Augustine as a non-denominational, non-profit general hospital, Summa Health System-St. Thomas Campus opened its doors to the Akron community in 1922. St. Thomas merged with Akron City Hospital to become Summa Health System in 1989. The St. Thomas Campus was among the first in the country to recognize the medical aspects of alcoholism as a disease and is the founding location of Alcoholics Anonymous. The St. Thomas campus is the headquarters of the Summa Health Behavioral Institute and operates specialized programming including for traumatic stress and substance abuse.

#### **Barberton Campus**

Summa Health System-Barberton Campus has served residents of Barberton and the surrounding communities since its founding in 1915. In December 2007, it became a full member of Summa Health. The hospital is located approximately 10 miles southwest of Akron. The hospital is a 500,000-square-foot facility located on nearly 16 acres. The Barberton Campus provides the community with easy access to comprehensive, high-quality cancer services at the Commission on Cancer-accredited Parkview Pavilion; the full spectrum of cardiovascular disease care, including diagnostic, interventional, and surgical services; and a variety of outpatient services.

#### Summa Rehab Hospital, LLC

Summa Rehab Hospital, LLC is a joint venture between Summa Health System and Vibra Healthcare. It was founded in 2012. A 60-bed acute medical facility, Summa Rehab Hospital, LLC provides inpatient rehabilitation care and services. The freestanding 65,000-square- foot inpatient care facility houses a multidisciplinary team of 265employees.

# OUR METHODOLOGY

In 2019 Summa Health partnered with SCPH and the SCCHI to conduct the 2019 CHNA. During this process over 200 indicators were reviewed, community leaders and residents were consulted, and significant health needs were identified using the MAPP Process.

#### The MAPP Process

The 2019 Community Health Needs Assessment (CHNA) was completed using the National Association of County and City Health Officials (NACCHO) modified- Mobilizing Action through Partnerships and Planning (MAPP) process. MAPP is a community driven planning process for improving community health. This process was facilitated by Summit County

Public Health and conducted with the Summit Coalition for Community Health Improvement (SCCHI). SCCHI is a 40+ member collaborative with the mission of identifying key health priorities in Summit County and coordinating action to improve population health and promote health equity for all.

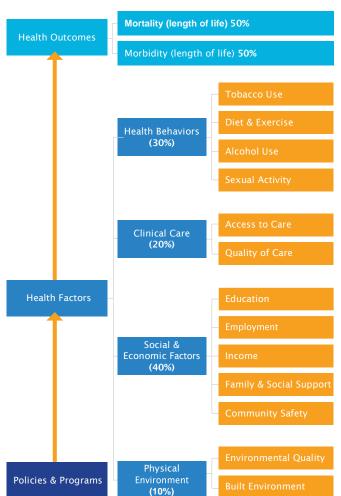
#### **Indicator Selection**

The 2019 CHNA indicators were selected with the assistance and guidance of SCCHI during an intensive year-long planning process in 2016 and refined in 2018 based on availability of data. SCCHI organized into four subcommittees: Clinical, Health Behaviors, Social/Economic and Physical Environment to discuss and propose indicators for this assessment. The entire SCCHI coalition then reconvened to select the final list of indicators.

The CHNA indicators are organized using the County Health Rankings model of population health, developed jointly by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. This model, outlined below in a graphic reproduced from the County Health Rankings website, provides a comprehensive methodology for understanding how a community's collective efforts to improve health and social conditions interacts with prevailing socioeconomic and health conditions to produce desirable (or undesirable) outcomes in a community's health and quality of life.

#### **Data Sources**

SCPH Epidemiology gathered data from a variety of sources including County Health Rankings, American Community Survey, and Community Health Status Indicators. SCPH also utilized the 2018 Youth Risk Behavioral Survey, the Ohio Department of Health Birth and Death Data, and EpiCenter.



COUNT Y HEALTH RANKINGS MODEL ©2012 UWPHI

#### **Qualitative Assessments**

SCCHI and SCPH also completed two qualitative MAPP assessments: Community Themes and Strengths and

the Forces of Change. These assessments identified key themes regarding Summit County's strengths, weaknesses, opportunities and threats. Focus groups and surveys were conducted and distributed throughout the community in 2019 to identify barriers and opportunities through the lens of the community member. All information obtained through both quantitative and qualitative data sources are presented in this report.

#### **Priority Selection:**

After careful analysis of both the epidemiological and qualitative data, Summa Health determined to maintain the following five primary categories of health needs that impact the community served by the hospital: chronic disease, access and barriers to healthcare, health disparities, prevention and wellness.

# Priority Health Needs Identified in the 2019 Summa CHNA

After careful analysis of both the epidemiological and qualitative data, Summa Health determined to maintain the following five primary categories of health needs that impact the community served by the hospital:

- chronic disease
- access and barriers to healthcare
- health disparities
- prevention
- wellness

There is strong alignment between the selected health priorities and the priorities in the Ohio SHIP

### Significant Health Needs Not Addressed:

Summa recognizes that no hospital facility can address all of the health needs present in its community. Therefore, it was determined that the health system will collaborate with other organizations as needed to address the health needs not selected. Injuries, accidents and environmental factors including violence, crime, and poverty will not be addressed directly through our Plan. Resources, as well as available expertise, limit our selection of priorities. Summa Health will, however, look for opportunities to collaborate with Safe Communities of Summit County, Summit County Safe Kids Coalition, community development corporations, local services agencies and other organizations to address these important health issues whenever possible.

Recommendations of these selected priorities were presented to the Summa Health board of directors for approval on December 12, 2019. In collaboration with Summa Health's internal leadership and departments, and assistance from our Community Engagement Committee and many external partners, Summa entered into the action phase of the MAPP process. This phase included the planning, implementation, and evaluation of the objectives and strategies for each of the identified priority areas. Each prioritized health need are determined to be within the scope of services and aligned with the mission of the system. The Plan is built upon the efforts of the previous Implementation Plan, utilizing lessons learned and current opportunities. The MAPP process and County Health Rankings Model provided the guiding principles and framework for developing the Plan and creating evidence-based strategies to mobilize community action toward health improvement.

# PRIORITY AREAS

### Chronic Diseases

Chronic diseases are diseases that a person has for a long time, sometimes indefinitely. People with chronic diseases usually need to see their doctors on a regular basis to monitor the progression of their disease and get treatment.

## Access and Barriers to Health Care

Access to health care is a broad term used to describe the availability, acceptability, affordability, and accessibility of health care systems and providers. Adults with poor access to health care, or who face barriers to care, have a harder time getting preventive services or medication.

#### **Health Disparities**

A health disparity is a particular type of health difference that is closely linked to social, economic, or environmental disadvantage. Disparities can be based upon racial or ethnic characteristics, religion, socioeconomic status, gender, age, mental health, cognitive, sensory or physical disability, sexual orientation or gender identity, geographic location, or other characteristics historically linked to discrimination and exclusion.

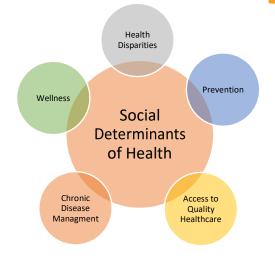
#### Prevention

Prevention activities focus on improving lifestyle risk factors and "everyday" behaviors that can negatively impact health. People who have these risk factors and engage in these behaviors are at higher risk for a large number of chronic diseases such as heart disease, diabetes, and cancer, as well as other negative health outcomes.

#### Wellness

Wellness can be defined as the quality or state of being healthy in body and mind, especially as the result of deliberate effort and intervention.

Implementation Strategies: Akron Campus, St. Thomas Campus, Barberton Campus



#### A comprehensive framework to improve the health of our community.

Summa's Plan takes a comprehensive approach to improving the health of our community by incorporating crosscutting factors identified by the state and county that impact multiple health outcomes. SCCHI recognizes that addressing broader socioeconomic factors will be critical to improving the health of our community. Summa Health has approached this planning process with this in mind, understanding that access to quality health care is necessary, but not sufficient for good health. The following strategies include interventions addressing the social determinants of health (SDoH) and are considered evidence-based best practices to promote public health. This is not an exhaustive list but Summa is committed to addressing these broad social and economic factors as we plan and coordinate interventions to improve health in Summit County.

#### SIGNIFICANT HEALTH NEEDS ADDESSED

#### Priority Health Outcome: Improving Health through Prevention and Wellness

At Summa Health, our population health strategy is evolving the way we deliver care. As with any transformation of this magnitude, our transition has required a number of significant changes. Our vision for care puts the patient at the center of this model by creating a collaboration between the patient and their caregivers that is focused on prevention and wellness. Prevention and Wellness focuses on improving the whole person, body and mind and reducing lifestyle risk factors and "everyday" behaviors that can negatively impact health. Prevention and Wellness strategies cross all the Priority Health Outcomes, and are imbedded in each objective throughout the Plan.

#### **Priority Health Outcome: Reducing Health Disparities**

The Centers for Disease Control and Prevention defines Health Disparities as: preventable differences in the burden of disease, injury, violence, or opportunities to achieve optimal health that are experienced by socially disadvantaged populations. Populations can be defined by factors such as race or ethnicity, gender, education or income, disability, geographic location (e.g., rural or urban), or sexual orientation. Health disparities are inequitable and are directly related to the historical and current unequal distribution of social, political, economic, and environmental resources. To align with the SHIP's comprehensive approach to decreasing health disparities, the state prioritized strategies that are most likely to reduce health disparities. In addition to Summa's approach to Reduce Health Disparities Goal, evidence based strategies as identified by the state to reduce health disparities are imbedded in other priority areas and will be identified by:

**Note:** This symbol 对 will be used throughout the report when a priority, objective, or strategy directly aligns with the 2017-2019 SHIP.

<ul> <li>Objective 1: The number of individuals who have access to primary care medical homes (PCMH) and Comprehensive Care Plus (CPC+) practices hereby increasing the opportunities for preventative and early interventions for individuals requiring primary care, dental, and behavioral health providers.</li> <li>Expected Outcome (s):         <ul> <li>Increase the number of people in Summit County who have a medical home.</li> </ul> </li> <li>Evaluation Measure:         <ul> <li>Total number of patients enrolled with a PCMH, PCP and specialists.</li> </ul> </li> </ul>
<ul> <li>Increase the number of people in Summit County who have a medical home.</li> <li>Evaluation Measure:</li> </ul>
Evaluation Measure:
<ul> <li>Total number of patients enrolled with a PCMH_PCP and specialists</li> </ul>
rotar number of patients enrolled with a rewrit, ren and specialists.
Strategies & Tactics:
• Collaborate with local agencies to assist who need assistance obtaining health care coverage. 😑
• Enhance utilization of existing primary care medical homes. 😑
<ul> <li>Expand medical centers and practice locations into identified communities of need.</li> </ul>
Increase utilization of telehealth visits for acute general medical conditions.
<ul> <li>Monitor and respond to any legislative proposals that threaten Medicaid expansion.</li> </ul>
Monitor and respond to Ohio Medicaid work requirement developments.
<ul> <li>Advocate for the preservation of 340B (drug discount program) to benefit patients. Advocate for 340B reimbursement t be preserved.</li> </ul>
<ul> <li>Disseminate information regarding available community resources, providers, and facilities available to assist individuals connecting with primary care, dental, and mental health providers in their community.</li> </ul>
<ul> <li>Committed Resources:</li> <li>Summa Health commits both staff and physician time to ensure patients receive a higher level of coordinated care.</li> </ul>
<b>Collaboration and Partnerships:</b> Summa Health Medical Group; ACO NewHealth Collaborative; Department of Job and Family Services; Community agencies; local government; local Chamber of Commerce
<b>Objective 2:</b> Increase access to primary care providers and specialists as needed along the continuum of care.
<ul> <li>Expected Outcome (s):</li> <li>Increase the number of people in Summit County who have a primary care provider or specialist.</li> <li>Evaluation Measure:</li> <li>Total number of patients enrolled with a PCMH, PCP and specialists.</li> </ul>
Strategies & Tactics:
<ul> <li>In conjunction with Summa Medical Group increase the number of primary care providers (PCP) and specialists</li> </ul>
through targeted recruitment for areas with limited availability. 😑
<ul> <li>Collaborate with local agencies to assist who need assistance obtaining health care coverage.</li> </ul>
<ul> <li>Expand medical centers and practice locations into identified communities of need.</li> </ul>
<ul> <li>Respond to the Ohio Department of Medicaid Managed Care RFI#2 public comment opportunity regarding prevention a wellness strategies for the Medicaid population.</li> </ul>
Committed Resources:
<ul> <li>Summa Health commits both staff and physician time to ensure patients receive a higher level of coordinated care.</li> </ul>
Collaboration and Partnerships:
Summa Health Medical Group; ACO NewHealth Collaborative; Department of Job and Family Services; Community agencies; local government; local Chamber of Commerce

#### Please Note:

This symbol will be used throughout the report when a priority, objective, or strategy directly aligns with the 2017-2019 SHIP.

This symbol e used to identify evidence based strategies to reduce health disparities.

Listed Collaboration and Partnerships are not an exhaustive list

8 Summa Health CHNA Implementation Plan

Priority Health Goal: Increase access to quality healthcare. 📁

**Objective 3:** Participate in the CMS Oncology Care Model (OCM)

#### **Expected Outcome (s):**

- Provide a higher level of coordinated care and decreased cost for Medicare beneficiaries diagnosed with cancer.
- Evaluation Measure:

• Total number of Medicare beneficiaries participating in the OCM program, as well as services provided.

#### Strategies & Tactics:

- Provide a higher level of care coordination and navigation while adhering to national treatment guidelines.
- Provide an increased level of access to care for patients with a diagnosis of cancer.
- Provide a higher level of services, specifically to improve patient experience and provide better health outcomes.
- Provide increased levels of navigation for patients (financial, psychosocial, nutritional, etc.) in order to provide support throughout the continuum of care.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff and physician time.

**Collaboration and Partnerships:** 

• Centers for Medicare and Medicaid Services, the Center for Medicare and Medicaid Innovations

#### **Objective 4:** Reduce financial distress.

#### **Expected Outcome (s):**

• Reduce financial distress among patients with a diagnosis of cancer.

#### **Evaluation Measure:**

• Total number of patients seen by the Patient Financial Advocates, amount of charity care provided, amount of drug replacement provided, number of grants and copay cards provided, number of patients receiving insurance maximization services per calendar year.

#### Strategies & Tactics:

- Proactively reach out to cancer patients prior to them starting treatment in order to measure and address financial distress.
- Work to identify patients at risk of financial distress and provide ongoing financial support.
- Provide an increased level of financial support to patients through collaboration with a multitude of local and national community foundations in order to address financial insecurities (housing insecurity, transportation, food insecurity, utility assistance, etc.).
- Provide patient financial navigation services from diagnosis through survivorship.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff time, charitable contributions, and employee volunteerism.

#### **Collaboration and Partnerships:**

• Stephen A. Comunale Jr. Family Cancer Foundation, pharmaceutical companies, Leukemia & Lymphoma Society, local and national community foundations

<b>Objective 1:</b> Decrease rates of chronic disease in adults.		
Expected Outcom	e (s):	
	it of adult obesity.	
<b>Evaluation Measur</b>	-	
	pant surveys, participation surveys, quantitative surveys	
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#### Priority Health Goal: Chronic disease prevention and management 🗾

**Objective 3:** Increase consumer knowledge base of risk factors, risk behaviors, and genetic considerations, which lead to cancer.

#### Expected Outcome (s):

• Reduce incidence of cancer in Summit County.

#### **Evaluation Measure:**

• Proportion of cancers which are detected at earlier (I&II) stages; reduce cancer death rates.

#### Strategies & Tactics:

- Collaborate with local community organizations at community outreach events to provide education identifying risk factors, risk behaviors, and genetic conditions, which often lead to the development of cancer.
- Collaborate with local community organizations at community outreach events to provide information on the signs and symptoms of cancer and schedule for screenings as appropriate.
- At community outreach events the High Risk Navigator identifies patients who are at a higher risk of breast cancer and navigates them into the High Risk Clinic for more in depth monitoring and surveillance.
- Advance the food farmacy pilot program in partnership with local hospitals, the local food bank and the Ohio Department of Medicaid.
- Provide feedback on SDoH through the Ohio Department of Medicaid Managed Care RFI # 2 public comment opportunity.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff time, charitable contributions, and employee volunteerism.

#### **Collaboration and Partnerships:**

• Stephen A. Comunale Jr. Family Cancer Foundation, Links, Leukemia & Lymphoma Society, American Cancer Society, Mobile Meals, Stewarts Caring Place, Summit County Public Health, Breast and Cervical Cancer Project

#### **Objective 4:**

• Provide diabetes prevention programs and diabetes education services.

#### **Expected Outcome (s):**

• Decrease in new incidences of diabetes

#### **Evaluation Measure:**

• Identify prediabetes individuals to participate in the SWEET Life Program at the Summa Center for Health Equity.

#### Strategies & Tactics:

- Provide a 15-week SWEET Life program at the Center for Health Equity: including personal health assessment, health cooking demonstrations, nutrition classes, group exercise and more.
- Advance the food farmacy pilot program in partnership with local hospitals, the local food bank and the Ohio Department of Medicaid.
- Provide feedback on SDoH through the Ohio Department of Medicaid Managed Care RFI # 2 public comment opportunity.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff and physician time.

#### **Collaboration and Partnerships:**

• Minority Behavioral Health Group, University of Akron Dietetics program, Community agencies

### Priority Health Goal: Chronic disease prevention and management ヺ

**Objective 5:** Promote mental wellbeing and prevent alcohol and other drug dependence for residents of Summit County.

#### Expected Outcome (s):

• Reduce incidences of alcohol-and opiate-related overdoses and deaths.

#### **Evaluation Measure:**

• Reduced number of overdose deaths in Summit County.

#### Strategies & Tactics:

- Care coordination access to behavioral health services in PCMH and Emergency Department
- Care coordination access to First Step Opiate Addiction Treatment Program
- Care coordination access to Vivitrol Clinic and Intensive Outpatient Therapy
- System wide effort to reduce opioid use during and after medical procedures.
- Provider training on opioid prescribing guidelines and use of OARRS.
- Provide Centering Pregnancy and Parenting Program to improve neonatal outcomes through an innovative program that provides outreach, education, coordination and focuses on reducing the impacts of pregnant mothers struggling with addiction.
- Through a partnership with Summit County Public Health provide D.U.M.P boxes for community use at Akron Campus, Barberton Campus and Green Medical Center.
- Participate in Drug Enforcement Agency's National Prescription Pill Take back days
- Offer Deterra Bags through our Meds-to-Beds program. Increase participation in Project DAWN.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including charitable contributions, staff/ physician time and employee volunteerism.

#### **Collaboration and Partnerships:**

• United Way of Summit County, Catholic Charities, Packard Institute, Summit County Public Health, Summit County Opiate Taskforce, Summit County ADM Board, Summit County Community Partnership, Community agencies, local government,

**Objective 6:** Decrease smoking, tobacco and vaping use in adults.

#### **Expected Outcome (s):**

• Reduce tobacco use, preterm birth and improve overall health.

#### **Evaluation Measure:**

• Number of participants enrolled in smoking cessation programs.

#### Strategies & Tactics:

- In collaboration with the American Lung Association, American Cancer Society, and American Heart Association, provide education of risk factors for smoking, tobacco and vaping use at outreach events.
- In collaboration with local public health departments, promote legislation to increase smoke free environments within communities and decrease availability of tobacco products.
- Provide evidence based tobacco cessation programs for the community.
- Inpatients predisposed or currently exhibiting smoking and or tobacco use behaviors will also receive information on available community resources.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including charitable contributions, staff/ physician time and employee volunteerism.

#### **Collaboration and Partnerships:**

• ALA, ACS, AHA, Summit County Health Department, Community agencies, local government

Priority Health Goal: Reduce Health Disparities 💙		
<b>Objective 1:</b> Improve access to health care and care coordination to the LGBTQ community through the Summa Health Pride Clinic.		
<ul> <li>Expected Outcome (s):</li> <li>Expected outcome: increased access to care, healthy behaviors, preventative care, and improved mental health.</li> <li>Evaluation Measure:</li> </ul>		
Total number of patients enrolled at the Pride Clinic		
<ul> <li>Strategies &amp; Tactics:</li> <li>Provide primary care at Summa Health Pride Clinic specializing in the LGBTQ community</li> <li>Coordinate the care of LGBTQ patients and their families within the Summa System</li> <li>Provide cultural competence training about caring for LGBTQ patients throughout the health system.</li> </ul>		
Committed Resources:		
<ul> <li>Summa Health commits both financial and in-kind resources, including staff time, charitable contributions, and employee volunteerism.</li> </ul>		
<ul> <li>Collaboration and Partnerships:</li> <li>CHMC Gender Nonconforming Clinic, Kent State LGBTQ+ Center, CANAPI, EQUITAS Health, Akron Pride, Black Pride, Pride Clinic Leadership Council</li> </ul>		
<b>Objective 2</b> : Improve care coordination and reduce health disparities by utilizing Community Health Workers (CHW) in community-based settings.		
<ul> <li>Expected Outcome (s):</li> <li>Expected outcome: increased patient knowledge, access to care, healthy behaviors and preventative care, and improved mental health.</li> <li>Evaluation Measure:</li> <li>Number of patient encounters with CHW.</li> </ul>		
Strategies & Tactics:		
<ul> <li>Utilize CHW's in community-based settings at the Summa Center for Health Equity to address social determinants of health, chronic disease management and evidence based prevention programs.</li> <li>Participate in the Pathways Community HUB model.</li> </ul>		
<ul> <li>Provide men's health programs targeting African Americans to connect with the healthcare system and tie to appropriate health services as needed</li> </ul>		
<ul> <li>Disseminate information regarding available community resources, providers, and facilities available to assist individuals in connecting with primary care, dental, and mental health providers in their community.</li> </ul>		
Committed Resources:		
<ul> <li>Summa Health commits both financial and in-kind resources, including staff time, charitable contributions, and employee volunteerism.</li> </ul>		
<ul> <li>Collaboration and Partnerships:</li> <li>Project Ujima, Minority Behavioral Health Group, The House of the Lord, Community Action Akron Summit, Reentry programs, local support groups, barber and beauty shops, community agencies, local government.</li> </ul>		

#### Priority Health Goal: Reduce Health Disparities 🗾

#### **Objective 3**: Reduce infant mortality.

#### **Expected Outcome (s):**

• Expected outcome: reduce preterm births and low birth-weight births in Summit County.

#### **Evaluation Measure:**

• Tracking of number of at-risk women participating in the Centering Pregnancy and Parenting program. Collection of data on birth outcomes (gestational age, birth weight, day in hospital).

#### Strategies & Tactics:

- Provide Centering Pregnancy and Parenting Program to improve neonatal outcomes through an innovative program that provides outreach, education, coordination and focuses on reducing the impacts of the social determinants of health for low income mothers.
- Link pregnant women and people of childbearing age to smoking cessation support programs.
- Provide breastfeeding support.
- Advocate for HB 11 to become law. The proposal would strengthen prenatal care, smoking cessation and oral health services for pregnant women.
- In collaboration with county public health agencies, provide education, resources, and programming through the Safe Sleep program to promote safe sleep methods for newborns.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff/physician time, charitable contributions, and employee volunteerism.

#### **Collaboration and Partnerships:**

• Project Ujima, Minority Behavioral Health Group, The House of the Lord, Community Action Akron Summit, Full Term First Birthday Collaborative, Everyone Better Birth Outcomes, Summit County Public Health, City of Akron, local support groups, community agencies.

**Objective 4**: Increase academic achievement by partnering with Akron Public Schools (APS) as the Summa Health Academy of Leadership and Innovation at Buchtel High school

#### **Expected Outcome (s):**

• Expected outcome: Increased high school graduation, increase college enrollment, increase diversity of health care workforce.

#### **Evaluation Measure:**

Career Technical Education Report Card

#### Strategies & Tactics:

- Serve on the APS Steering Committee.
- Provide leadership support to the Buchtel Advisory Council.
- Develop pathways in Computer Programming and Software Support, Education Professions and Leadership, Sports medicine and health care Professions, and Culinary Careers.
- Provide Experiential Learning days for all four pathways.
- Teach classes and help develop curriculums for all four pathways.
- Provide mentoring, internship and hiring opportunities forstudents.

#### **Committed Resources:**

• Summa Health commits both financial and in-kind resources, including staff/physician time, charitable contributions, and employee volunteerism.

#### **Collaboration and Partnerships:**

• Akron Public Schools, APS Steering Committee and Advisory Council Partners, Ford Next Generation Learning program, United Way of Summit County, community agencies, local government.

## **IMPLEMENTATION STRATEGIES PLAN SUMMA REHAB HOSPITAL, LLC**

Due to the nature of the adult rehabilitation specialty services provided by Summa Rehab Hospital, LLC, ("Hospital") the identified health need in which they have the opportunity to address in this implementation plan for the greatest impact is Access. The community resources provided by a variety of institutions including Summa Akron city, St. Thomas Hospitals led to the determination by Summa Rehab Hospital, LLC to not address any other identified health need.

This implementation strategy specifics community health needs that the Hospital has determined to meet in whole or in part and that are consistent with its mission. The Hospital reserves the right to amend this implementation strategy as circumstances warrant. For example, certain needs become more pronounced and require enhancements to the described strategic initiatives. During the three years ending December 31, 2022, other organizations in the community may decide to address certain needs, indicating that the Hospital then should refocus its limited resources to best serve the community.

#### Priority Health Goal: Increase access to quality healthcare 🗾

#### **Objective 1:**

• Enhance access to appropriate medications and improve compliance with medication prescriptions for patients that are discharged from Summa Rehab Hospital.

#### **Expected Outcome (s):**

• Increase adherence to medications.

#### **Evaluation Measure:**

• Total number of patients provided medications.

#### **Strategies & Tactics:**

- Provide a concierge pharmacy program for patients at Summa Rehab Hospital that will offer free delivery of home-going medications, based on the attending physician prescriptions, to the bedside prior to discharge to home.
- Utilize resources available to insure the patient has assistance with pre-authorization processes for specific medications through their insurance plan.
- Investigate alternatives for expensive medications that patients have indicated they are unable to afford and therefore unable to maintain compliance with their medication regimen. Research alternative drug options with their physicians, identify lower cost retail programs in the community, assist with enrollment in patient assistance programs through drug manufacturers and coupon or voucher systems.
- Offer medication counseling from a Pharmacist regarding any medication prescriptions that are filled and delivered to the bedside prior to discharge from Summa Rehab Hospital.

#### **Committed Resources:**

• Summa Rehab commits both staff and physician time

#### **Collaboration and Partnerships:**

Pharmaceutical companies, local and national community foundation.

#### Priority Health Goal: Increase access to quality healthcare 🗾

#### **Objective 2:**

• Enhance access to diagnosis specific support groups for community members.

#### **Expected Outcome (s):**

• Increase access to care and increased patient knowledge

#### **Evaluation Measure:**

• Total number of patients participating in programs and services.

#### **Strategies & Tactics:**

- Life After Stroke meets monthly for education, social support and peer outreach [Sponsor through site hosting, provision of Psychologist facilitator and provision of educational topics]
- Life Goes On Amputee Support Group meets monthly for education, social support and development of a peer outreach program [Sponsor through site hosting, provision of Psychologist facilitator and Physical Therapy co-facilitator]
- Creative Expressions Brain Injury Support Group meets monthly for education, social support and creative expression [Sponsor through site hosting, provision of several Therapy facilitators].
- Parkinson Group Exercise Program- A weekly exercise group for Persons with Parkinson's Disease that is facilitated by trained therapy staff and is free to the public
- Participate in Advocacy and Support Group activities through Northeast Ohio Brain Injury Foundation / Summit County TBI Collaborative.
  - Volunteer time for monthly TBI Collaborative meetings, provide host site for meetings to offer recommendations.
- Participate in planning and developing educational opportunities for both professionals caring for brain injured persons and Survivors and their families
  - Annual Professional Seminars targeting local and national speakers on topic of Brain Injury Treatment, Recovery, Community Reintegration and Wellness
  - Annual Survivor Conference targeting local and national speakers / providers / resources for Brain Injury Survivors and their families
- Volunteer with Brain Injury Advocacy Committee quarterly
  - Promote Awareness of issues related to Brain Injury through activities in northeast Ohio – Annual Awareness Event [host site]
  - Plan for Social connections for 1-2 events per year with Existing community support groups in northeast Ohio
- Participate in AHA Awareness Events or fundraising activities in the Community
  - Strike Out Stroke Annual Event at the Ballpark
  - Annual Heart Walk contributions for fundraising effort

#### **Committed Resources:**

• Summa Rehab commits both staff and physician time

#### **Collaboration and Partnerships:**

Summit County TBI Collaborative, Community agencies, local support groups